



Diamond Valley Community Support 2015

Front Cover (From top left):

*Diamond Valley Arts Society Inc.
Artists/Sculptors/Potters*

*Gheda Fitzmaurice, Rob Macaulay, Terry Marston, Neil Crammer,
Bernard Rundell, Judy Skelly, Pamela McGrath, June Reaby,
Christine Korganow, Liz Cameron, Joan Burton, Lolita Booth &
Sandra Finger Lee, Rina Paoli, Kevin Bullen, Ellen Jenkins,
Joyce Holland, Heli Apted, Diane Gardner, Irene Tamosaitis,
Mary Lanfranchi, Anna Madyarova, Jan Davidson*



Diamond Valley Community Support

Annual Report
2013—2014

Statement of Purpose

1. To provide support and assistance in the City of Banyule, the Shire of Nillumbik and the surrounding areas to people who are in need of relief from poverty, sickness, distress, misfortune, disability or helplessness.
2. To provide emergency relief by means of food vouchers, food parcels, financial assistance and other material to those in need.
3. To assist in solving the problems that beset many of the disadvantaged by the provision of relevant rights, privileges, support services and help available together with counselling services.
4. To work in conjunction with other community organisations in providing services to alleviate poverty and distress within the community.
5. To recruit, train and retain a staff of volunteers dedicated to providing expert assistance to enable individuals and families to cope with diverse life situations.
6. To pursue gifts and donations from benefactors, benevolent societies and like organisations as a means of support.
7. To ensure that individuals and groups have equal access to information about their rights, responsibilities and the services available, in order that they can be independent and effective members of the community

January 2015



Artist: Christine Korganow

Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1 New Year's Day	2 DVCS Closed	3 DVCS Closed	4 DVCS Closed
5 DVCS Opens	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26 Australia Day	27	28	29	30	31	

Committee of Management

Angela Snow— **President**

Peter Kahane — **Vice President**

John Gluyas—**Treasurer**

Sonia Gilderdale —**Secretary**

Rosie Bray

John Blackman

John de Koning

Ratilal Pranjivan

Gemma Sprague

Karen Molinaro (Banyule City Council Nominee)

Ben Pollard (Nillumbik Shire Council Nominee)

Life Members

Robin Bailey

Thomas Donahoo

Benita Ewings

Stuart Fraser

Betty Golding

Judith Jennings

Jean Kay

Chris Livingstone

Betty Matthews

Raimonne McCutchan

Joyce McNamara

Lorraine McSweeney

Janet Oppy

Anne-Marie Primmer

Marjorie Rowe

Joy Skellern

Ellen Smiddy

Richard Tonkin

Trevor Wilson

DVCS Staff Members

Colin Macklin—**Executive Officer**

Anne Tattersall—**Office Coordinator**

Rita Barnes—**Volunteer Coordinator**

Kellie Preston—**Accounts Coordinator**

Colin Davis—**Market Manager**

Gordon Reinecker—**Market Assistant**

Darrell James—**Market Assistant**

Hannah Wykes—**Market Assistant**

February 2015



Artist: Pamela McGrath

Mon	Tue	Wed	Thu	Fri	Sat	Sun
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

Thank you to our Volunteers ...

Community Support Workers

Cheryl Bahen	Betty Matthews ^o
Helen Besley	Raimonne McCutchan*
John Blackman	Joyce McNamara*
Andrea Brazis	Phil Middleton
Margaret Brincat	Elizabeth Milburn
Alison Campbell	Ratilal Pranjivan
John de Koning	Anne-Marie Primmer ^o
Benita Ewings	Willi Raab*
Maralyn Frances	Astrida Radek
Lorna George*	Joy Skellern
Sonia Gilderdale* ^o	Angela Snow
Trevor Kay	Gemma Sprague
Rae Kidston	Margaret Taggart
Jill Keyte	Nancy Tsaklakis
Lyn Lighton	Trevor Wilson*
Chris Martin	

(* Also Legal Service Volunteer)

(^o Also Statistics Volunteer)

Information and Administration Team

John Hawkins
Annette Kay
Robyn Moore
Tammy Nates
Michelle Webb

Legal Reception

Jasmine Belcher
Natasha Folk
Jessie Krstevski
Julie Ward

Personal Counselling Service

Claudia Devora
Mary Hamilton

Legal Service Solicitors

Thomas Flitner
Julie Glenister
Jacqueline Lewis
Andrew Minahan
Shaun Pascoe
Debra Twigg
Shane Williams

Tax Helpers

John Gluyas
Joseph Manders
Garry McIntosh
Chris Sherrell

March 2015



Artist: Gheda Fitzmaurice

Mon	Tue	Wed	Thu	Fri	Sat	Sun
						1
2	3	4	5	6	7	8
9 Labour Day	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Volunteers—Op Shop

Jo Adcock

Peter Areskog

Anne Armstrong

Cheryl Bahen

Dina Biancotto

Gaby Bica Barcelo

Judy Blackman

Rosie Bray

Andrea Brazis

Margaret Brincat

Alison Campbell

Josephine Campbell

Maxine Catherall

Carmel Crane

Liz Deehan

Vas Djanevic

Elizabeth Earp

Annette Eason

Gabriella Frediani

Sonia Gilderdale

Margie Hammond

Fay Hawkins

Catrin Hopper-Lewis

Sharon Jones

Jill Keyte

Don Laught

Jenene Marshall

Christine Martin

Phillip Middleton

Elizabeth Milburn

June Molnar

Joan Nally

Carolyn Nowatzky

Ratilal Pranjivan

Leanne Pye

Lorraine Raymond

Leanne Riddell

Susanna Sanzaro

Rosemary Sceats

Angela Snow

Gemma Sprague

Maddison Staley

Coleen Supple

Nedal Tahan

Amber Tay

Sherry Tay

Nancy Tsaklakis

Ken Walker

Op Shop Committee

John Blackman (**Chair**)

Angela Snow (**Deputy Chair**)

Phillip Middleton (**Secretary**)

Cheryl Bahen (**Roster Sec.**)

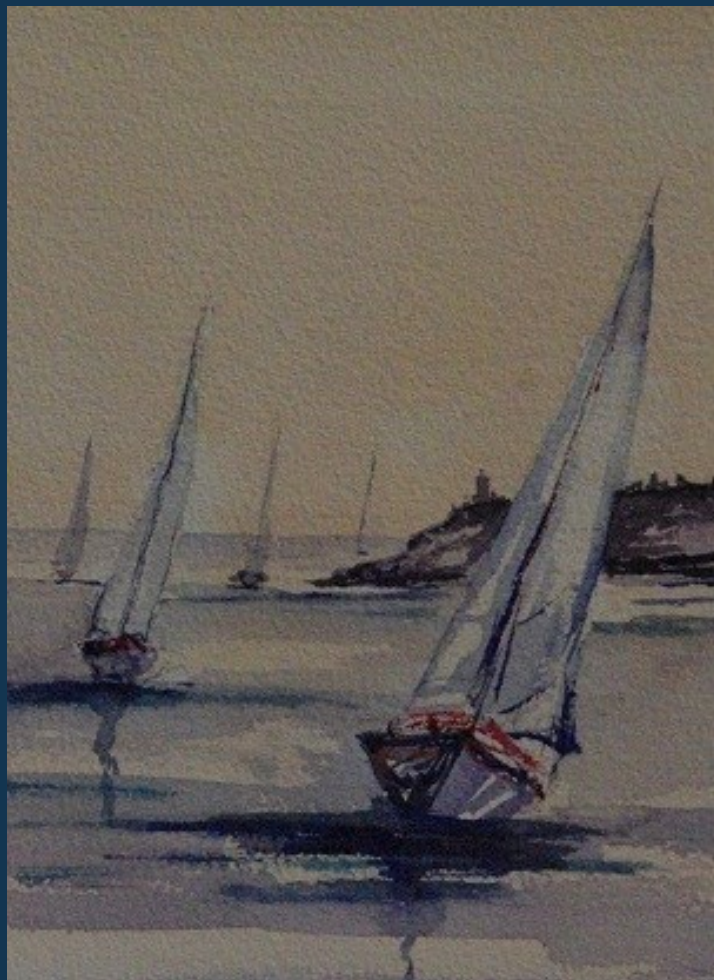
Jo Adcock

Andrea Brazis

Jill Keyte

Ratilal Pranjivan

April 2015



Artist: Mary Lanfranchi

Mon	Tue	Wed	Thu	Fri	Sat	Sun
		1	2	3	4	5
				Good Friday	Easter Saturday	Easter Sunday
6	7	8	9	10	11	12
Easter Monday						
13	14	15	16	17	18	19
20	21	22	23	24	25	26
					Anzac Day	
27	28	29	30			

President's Report

DVCS has continued to grow and provide practical help to our local community. The DVCS Op Shop (which opened in December 2012) is now an important part of Macleod life. Donations of high quality goods continue to arrive daily, and it's wonderful how we are able to re-use and recycle a wide variety of items. For example, as well as selling items, we provide blankets and towels to the Cat Protection Society, bras to women in Tonga, prescription glasses to a prevention of blindness program in Vanuatu, with any excess goods being donated to Diabetes Australia. The shop and office provide local volunteering opportunities, and we have welcomed about 20 new volunteers this year to work in our shop. As we are open 5 ½ days a week, we need at least 50 volunteers to staff the shop. Some of our volunteers are provided via the *Work for the Dole Scheme* and/or young people, and they gain valuable work experience. All of our shop Supervisors are First Aid trained too.

The Op Shop is taking an average of \$8,000 per month. After deducting our outgoings, these funds have been used to enhance our existing programs such as our Back to School fund, as well as allowing us to plan new programs.

Our wonderful volunteers at the Greensborough Office provide support and Emergency Relief to increasing numbers of local families, who are struggling to make ends meet. Our Information and Referral Service is always in demand. Opening Monday to Friday, we have 45 volunteers available to staff the office. This work is supported by funding from the Federal Government, (with a valuable contribution from the Magistrates Court). Banyule it continues to give us income to support our programs, and to employ our excellent administrative and market staff.

The Legal Service has attracted some new local solicitors, who provide a free professional advice and referral service fortnightly. I would like to say a special thanks to them, for making time to help out at the end of their busy day.

Personal Counselling is provided by Mary, and a new volunteer Claudia, who are always in demand.

Unfortunately, the need for our service continues to increase. Many families and individuals are struggling to pay for essentials such as food, rent and particularly power.

The main purpose of DVCS is to provide material aid and personal support, and to work with other agencies such as Diamond Valley Foodshare and the Living Faith Church in Greensborough, to help our clients live with comfort and dignity. The Committee of Management works closely with our Executive Officer Colin Macklin and his dedicated staff. Sadly, Colin has decided to move on this year. We will all miss his enthusiasm and professionalism, but we wish him well.

All staff and volunteers do their very best to support our local community. I would like to say thanks to the members of our Committee of Management, the Op Shop Committee and the Market Working Group, who all do a great job. It is a real pleasure to work with so many kind and talented people, who generously give their time and expertise.

Angela Snow
President

May 2015



Artist: Kevin Bullen

Mon	Tue	Wed	Thu	Fri	Sat	Sun
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Executive Officer's Report

The last year saw DVCS continue to provide assistance for those in need, complemented by a suite of support services, with funding coming from a variety of internal and external sources. DVCS has always relied heavily on volunteers. With the success of the Op Shop our volunteer numbers have almost doubled. Interesting times are ahead with possible mergers with other local organisations.

2013/14 was a year of consolidation. The market continued to develop, with new products, new customers and enthusiasm from stallholders, who together made the Kingsbury Drive Community Market one of Melbourne's premier Sunday Markets. A big thanks to Market Manager, Colin Davis and staff—Gordon, Darrell and Hannah, along with the Monday morning booking team of Cheryl, John B and others. The success of the market was also due to the great relationship we have with La Trobe University across a number of departments.

Although the market was our major source of funding, the Macleod Op Shop proved to be a significant income stream as well. The shop exceeded all expectations taking around \$90,000 in only its second year of operation. The shop not only provided a means to purchase cheap goods, it helped to create a friendly community atmosphere in the Macleod Shopping strip. We were also able to assist struggling local families with gifts of donated goods.

The centre at Greensborough continued to assist those in need of emergency relief, as well as providing counselling, legal

advice, tax help, etc. We provided free computer and internet access, and we fielded over 14,000 enquiries through the year as well.

Whilst future funding is not always guaranteed, we have tried to decrease our reliance on Government funding. This is particularly relevant at the moment, as a change in Federal Government has brought about a new system of applying for funding. Whether we receive less than previous years is yet to be determined.

It is with both sadness and excitement that I have put together my final annual report for DVCS. I will miss the place and the people, but look forward to new opportunities, developments and adventures. A big thank you to all of the volunteers and staff, the Committee of Management and Op Shop Committee. I would hope that I am leaving the organisation in a situation that it is well prepared for future challenges. It has been a pleasure to work with such a progressive organisation that plays a huge role in the development and support of the local community.

Colin Macklin
Executive Officer

o0o

June 2015



Artist: Neil Crammer

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	7
8 Queen's Birthday	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

Emergency Relief Report

2013/14 saw an increasing demand for our Emergency Relief Services. We increased the size of our catchment area, increased our overall funding and strengthened existing service programs. We continued to assist many local families in need, particularly due to the high cost of housing and utility bills.

We gave out around \$114,000 in 2013/14 in assistance. Of which, about \$34,000 was for our Back to School Program. Of this funding the majority comes from the Federal Government Department of Social Services (DSS). We received a small amount through the Victorian Government Department of Justice via the Magistrates Court, and the rest comes from our own revenue raising activities, particularly through the Kingsbury Drive Community Market and the Diamond Valley Community Support Op Shop in Macleod.

The funds go to help local families particularly with providing food aid. We give out Coles Vouchers supplemented with referrals to Diamond Valley Foodshare. Foodshare are conveniently located five minutes' walk from our Centre. They provide fresh, frozen and packaged food to our clients. About 80 percent of Foodshare clients come from DVCS. The rest come from BANSIC in Heidelberg. We also keep a small food cupboard in our office for emergencies or times when Foodshare is closed.

As well as aid for food DVCS gives out petrol vouchers to those who need to get to appointments and interviews. We also give our referrals to our own Op Shop for clothing and household items. Telstra supply us with phone cards and phone bill vouchers. We are also provided with 'one off' Myki tickets.

DVCS has developed a great rapport with other local agencies. We have developed meal programs with the Living Faith Church, Greensborough and more recently helped the All Saints Church, Greensborough establish their monthly Wednesday lunchtime meal, which has proven very successful. We also liaised with the local agencies of St Vincent de Paul and Salvation Army.

Our Emergency Relief Interviews are conducted by volunteers, who are provided with initial and ongoing training, mentoring and support. We have around 40 volunteer community support workers, five of whom have been with us over 25 years.

During the last 12 months we saw 903 clients, an increase from around 800 the previous year. 444 were new clients. In 2013/14 we extended our Emergency Relief area to cover Macleod and Yallambie, particularly due to the success of our Op Shop in Macleod.

July 2015



Artist: Judy Skelly

Mon	Tue	Wed	Thu	Fri	Sat	Sun
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Market Report



The Kingsbury Drive Community Market continues to grow and refresh and we're often rated in the Top 10 Melbourne Markets.

Targeted advertising, word of mouth customer recommendations and quality stall holders selling quality products will ensure that we continue to grow and develop through the coming years.

The Kingsbury Drive Community Market couldn't survive without excellent office support and valued stall holders who come in wonderful or difficult weather conditions. It's my pleasure to work with you.

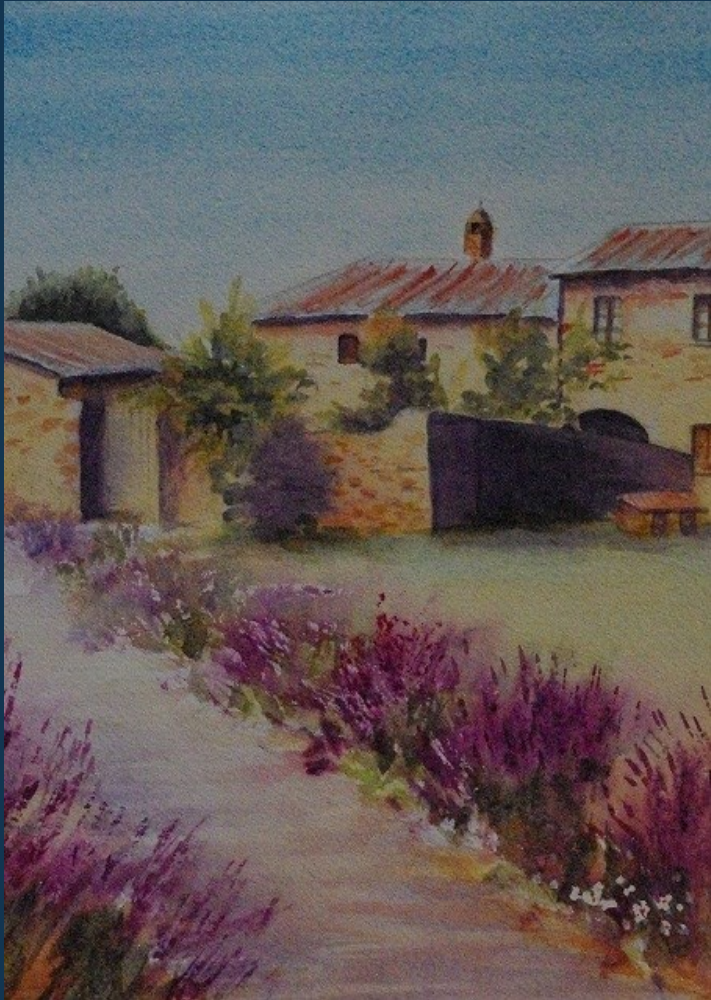
Thank you to all the volunteers for answering the phones and taking the casual bookings throughout the year. Thanks also to Darryl, Gordon and Hannah for being the backbone of the market and managing the Sunday stallholders and customers with charm and authority. Your efforts are greatly appreciated.

Last but not least thank you to the Market Working Group for providing constructive feedback and creative ideas to help the market and grow.

Colin Davis
Market Manager



August 2015



Artist: Irene Tamosaitis

Mon	Tue	Wed	Thu	Fri	Sat	Sun
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Op Shop Report

It has been an outstanding year for our Macleod Op Shop! In our first full year we have made a profit of \$55,000 which will be used to help people in our local community. Congratulations to all those involved for their great effort!

A big thank you must go to our fifty-odd volunteers who provide this service to our community. Their enthusiasm and at times, humour make the Op Shop a pleasant and welcoming place for those who visit in order to purchase low cost, good quality merchandise. The positive feedback received from customers makes the volunteers feel they are doing something worthwhile. Thanks also to the Macleod and District Community for their support and donation of goods.

Other positives to come out of our operation are as follows:

- A defibrillator is to be purchased and placed in the shop for use by the community in medical emergencies.
- Valuable items are sold through eBay or auction.
- Some undergarments are donated to Samoa and Tonga.
- Spectacles are given to The Prevention of Blindness in Vanuatu via the Greensborough Church of Christ.
- Blankets go to the Cat Protection Society.
- Goods not suitable for sale are donated to the Diabetes Foundation.
- Emergency relief is provided to clients referred by Diamond Valley Community Support.

Funds are provided to DVCS Clients for food vouchers, and assistance at the beginning of the year with the purchase of school books and uniforms.

Many thanks are due to the Op Shop Committee of Andrea, Angela, Cheryl, Jo, Jill, Phil and Ratilal for their efforts in organising shop operations. Also, a special thanks to Cheryl for her excellent work in organising and rostering volunteers.

Thanks again to all our volunteers who have made the shop such a social and viable hub for the community.

A final thanks to Colin Macklin our Executive Officer, whose vision and determination made the Op Shop what it is today.

Thank you Colin!

John Blackman
Committee Chairperson

o0o

September 2015



Artist: Joan Burton

Mon	Tue	Wed	Thu	Fri	Sat	Sun
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Information Report

Despite DVCS being primarily an agency providing assistance to those in need, the role of being an information provider proved to be an important one, particularly to add to our emergency relief activity and other related services.

Located conveniently in the Greensborough Plaza, close to transport and with considerable parking, DVCS provides an easily accessible information source for the people of Greensborough and surrounding areas.

In 2013/14 we had over 14,000 enquiries, through either walk in or telephone. We keep hundreds of brochures in our foyer ranging from subjects such as legal, community affairs, health, consumer, finance, etc. We also have information on local education providers and most public transport timetables for the area. Combining this with the wealth of knowledge of our volunteers, we have most questions covered. We can also look things up on our extensive community database or there's always 'Google' if needed.

Despite a lack of space in our foyer area we still make room to display posters and notices of upcoming events for local groups. Those groups are also able to book one of our two display windows for use to promote their activities.

At the end of the day the provision of information is all about the people who deal with the enquiries. With a dedicated group of local volunteers with local knowledge, we provide a great service to the local community.

We also 'value add' to the Greensborough Plaza as we are often asked for directions to various locations in the shopping centre.

October 2015



Artist: Rob Macaulay

Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Personal Counselling Report

Clients attending for personal counselling this year have benefitted substantially, as they have endeavored to address the issues facing them. Motivation in clients has been high, and this has resulted in positive changes and a greater sense of well-being and self motivation.

Referrals from Emergency Relief staff have been insightful and appropriate, which has resulted in the service provided by counsellors to be utilized by the clients who most benefit from the opportunity to move forward from their current situations.

Unfortunately, attendance for first appointments is still an issue, with new referrals, despite follow up telephone calls and reminders. As the counselling service is free, non-attendance is difficult to address, (in other counselling centres where clients have to pay for services, they forfeit the fees paid up front if they do not attend).

The majority of clients in therapy are appointment-compliant, and understand that the opportunity to have counselling at no financial cost, is a rare event, and they make the most of the service provided.

New clients sometimes have to wait 4-6 weeks for an appointment, and this could be shortened if we had more interview rooms available, so counsellors could provide more sessions.

Mary Hamilton
Personal Counsellor

November 2015



Artist: June Reaby

Mon	Tue	Wed	Thu	Fri	Sat	Sun
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

Legal Service Report

In 2013/14 the process of becoming a Community Legal Centre continued. We have most of the approvals ticked off, and we hope to launch the new service soon.

We continued to provide basic legal advice to residents in Banyule and Nillumbik. Particular areas of law were family law, neighbourhood disputes, wills and Powers of Attorney and a host of minor legal matters. Around 180 clients were helped throughout the year.

A big thanks to solicitors Andrew Minahan, Debra Twigg, Julie Glenister, Shane Williams, Shaun Pascoe, Thomas Flitner and Jacqueline Lewis.

Also, thank you to our legal receptionists Trevor, Lorna, Jesse, Joyce, Raimonne, Willi, Sonia, Dennis, Jasmine, Natasha and Julie. The service is totally staffed by volunteers, including our newly appointed principal solicitor John de Koning. A big thanks to John and Andrew Minahan for their work on progressing the service. Hopefully all will be fully operational in the next financial year.

o0o

Tax Report

Last year I made a comment how changes are taking place in our lives with the introduction of new technology, it now appears that our government is asking us to adopt new applications, apps, you name it. Heard of MYGOV, yes that is our new account that we are being encouraged to open on our mobile gadgets and computers. This way we can update, communicate with Government agencies and that includes the Tax Office. They are supposed to be creating a more simple return for people or maybe getting to the stage where they send an assessment and you say yes or no, end of story. The only problem is that many people we see lack the skills or an email address to do just this.

The training which each of the volunteers must pass each year is also going more on line, who knows we may become redundant or part of the 3000 that the ATO have to reduce their staff levels by.

All jokes aside we continue to help people with their tax issues, whether lodging returns or asking a question or two. Many people come back year after year and it's great to have a chat. Last year we assisted 180 clients, up on the previous year and we could be in excess of that number judging by the appointments at the time of writing this report.

Many thanks to our tax help volunteers, Garry McIntosh, Joseph Manders, Chris Sherrell, and of course our volunteers in the office who make the first contact with clients to make an appointment after assessing eligibility.

John Gluyas

Tax Help Volunteer.

December 2015



Artist: Diane Gardner

Mon	Tue	Wed	Thu	Fri	Sat	Sun
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
			Christmas Eve	Christmas Day	DVCS Closed	DVCS Closed
28	29	30	31			
DVCS Closed	DVCS Closed	DVCS Closed	DVCS Closed			

Other Services

Community Advertising

Diamond Valley Community Support has two shopfront windows available for community groups to book free of charge

Organisations build a window display to advertise their services. This has proven highly successful to local groups.

Community organisations can also book a stall at the Kingsbury Drive Community Market. We provide up to four community stalls each week. These are provided free of charge.

Back to School

Every year between November and January, Diamond Valley Community Support helps support local parents by contributing towards the purchase of books, stationery and school uniforms.

o0o



DIAMOND VALLEY
community support

Computer Access

We provide a computer access space that is free to the public. The room contains six computers and allows basic PC, email and internet access.

Customers can print items at a small cost. The room is open 9.30am to 4.30pm Monday to Friday and is available for one hour per person per day.

o0o

Financial

Wow what a year! We have exceeded all expectations. The Market continues to grow with income up by 6% on the previous year and the Op Shop, in trading for a full 12 months, exceeded budget. It is a big thank you to all our volunteers and staff who help in some way to the success of both these ventures. Overall our income increased by 8% over the previous year. We continue to receive support from Banyule and Nillumbik Councils, Justice Department and Department of Social Services for which we are extremely grateful. This year, we provided additional funding of \$23,000 to Emergency Relief above that provided by Government Agencies. Our budget forecast was a deficit for 2014 but, with increased income and reduced expenses, we achieved a healthy surplus.

This year after discussions with our Auditors it was decided to make a Provision for Long Service Leave for some of our staff. Refer to the Calendar for 2015 for a brief summary of the year's results and our budget for this Financial year. If you would like a copy of the Auditor's report this will be available on the day of our AGM.

Thanks to those volunteers and staff who have contributed to our achievements and thank you to our Bookkeeper Kellie who has put up with me as we have journeyed updating our procedures and software.

John Gluyas
Treasurer

Diamond Valley Community Support			
Year Ended 30 June 2014			
Comparative Report & Budget 2015			
	Actual	Actual	Budget
	2014	2013	2015
INCOME	\$	\$	\$
Gov. & Local Grants -Recurrent	143958	142333	145000
Grants- Non Recurrent	0	2727	1000
Gift and Donations	7300	5907	6000
FUND RAISING			
Market	275549	261593	266200
Op Shop	89819	51455	90000
Other Income	6266	5180	4850
TOTAL INCOME	522892	469195	513050
EXPENSES			
Advertising DVCS	525	2820	1500
AGM Expenses	3840	3647	4200
Audit fees	1760	1970	1800
Bank Fees and Charges	277	319	300
Cleaning	3362	3676	3300
Computer	4703	9919	10800
Depreciation	6240	5971	5000
Donation -General	0	0	500
Emergency Relief	113694	89480	115650
Fees and Permits	456	652	620
Insurance	713	855	1000
Membership	518	841	1000
Legal Service	1503	629	15000
Op Shop Expenses	35226	30670	34300
Staff Costs -Admin	216466	201347	223200
Postage	1404	1615	1500
Printing & Stationery	3491	3852	4200
Repairs & Maintenance	1882	814	1500
Staff Amenities	808	607	750
Staff Training	1009	259	1500
Subscription & Publications	649	637	1000
Sundry Expenses-Admin	695	177	400
Telephone	6475	5884	5500
Travel	471	655	800
Utilities	3045	3380	3000
Volunteer Costs	8052	7579	7200
Market Expenses	77257	80908	83000
TOTAL EXPENSES	494521	459163	528520
NET PROFIT (LOSS)	28371	10032	-15470

Thank you

The Committee of Management wishes to acknowledge the work and skills of the many people who contribute their time and energy throughout the year. We thank them for their efforts. We would also like to thank some people and organisations that have contributed and continue to contribute so generously to Diamond Valley Community Support.

- A huge thankyou to Diamond Valley Arts Society Inc. for providing all the photographs for this report/calendar. For further information call 0400 343 859.
- All stallholders and patrons who supported the Kingsbury Drive Community Market
- La Trobe University, for their support of all our operations
- Banyule City Council for their funding and support
- City of Darebin Council for their assistance with the market
- Nillumbik Shire Council for their funding and support
- Rentokil Australia for keeping away the things that crawl
- Lend Lease for their assistance with our tenancy
- Community Information and Support Victoria (CISVic)
- Diamond Valley Foodshare for their great work and support for our clients
- The students of Montmorency Primary School for their fund-raising efforts
- Living Faith Church for providing meeting space and meal program to clients
- Greensborough RSL for providing meeting space
- Water Marc for providing meeting space
- All of our clients, for giving us a purpose



Diamond Valley Arts Society Inc.





DIAMOND VALLEY
community support

Shop 201—Level 2, Greensborough Plaza

Greensborough 3088

Tel: 03 9435 8282/03 9435 5440

Fax: 03 9432 4147

Email: info@dvsupport.org.au

Web: www.dvsupport.org.au