



Diamond Valley Community Support
2014

Front Cover:

WaterMarc (Nightview)
1 Flintoff Street, Greensborough VIC 3088



DIAMOND VALLEY
community support

Diamond Valley Community Support

Annual Report
2012—2013

Statement of Purpose

1. To provide support and assistance in the City of Banyule, the Shire of Nillumbik and the surrounding areas to people who are in need of relief from poverty, sickness, distress, misfortune, disability or helplessness.
2. To provide emergency relief by means of food vouchers, food parcels, financial assistance and other material to those in need.
3. To assist in solving the problems that beset many of the disadvantaged by the provision of relevant rights, privileges, support services and help available together with counselling services.
4. To work in conjunction with other community organisations in providing services to alleviate poverty and distress within the community.
5. To recruit, train and retain a staff of volunteers dedicated to providing expert assistance to enable individuals and families to cope with diverse life situations.
6. To pursue gifts and donations from benefactors, benevolent societies and like organisations as a means of support.
7. To ensure that individuals and groups have equal access to information about their rights, responsibilities and the services available, in order that they can be independent and effective members of the community

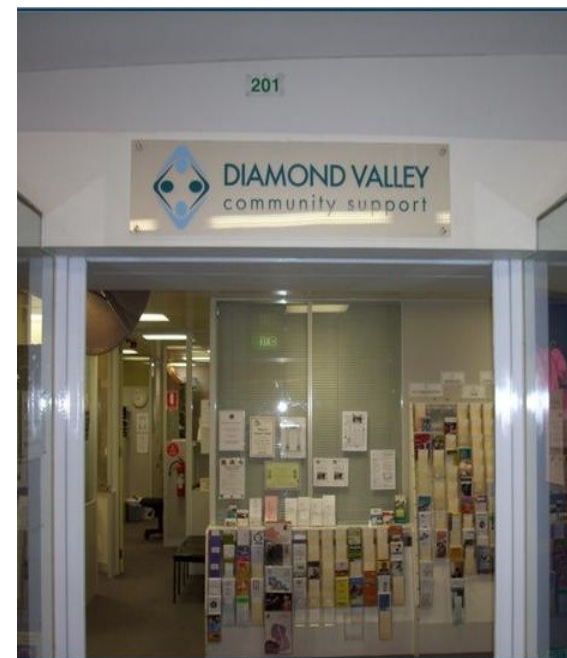
January 2014

Serving the local community since 1972



DIAMOND VALLEY
community support

Mon	Tue	Wed	Thu	Fri	Sat	Sun
		1 New Year's Day	2 DVCS Closed	3 DVCS Closed	4	5
6 DVCS Open	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		Australia Day



DVCS Shop Front—
Greensborough Plaza, Greensborough VIC 3088

**Diamond Valley Community
Support Inc.**

Shop 201 - Level 2
Greensborough Plaza
Greensborough
VIC 3088

Phone: 9435 8282/5440
Fax: 9432 4147
E-mail: info@dvsupport.org.au
Web: www.dvsupport.org.au

Committee of Management

Angela Snow— **President**

Peter Kahane — **Vice President**

John Gluyas—**Treasurer**

Sonia Gilderdale —**Secretary**

Rosie Bray

John Blackman

John de Koning

Ratilal Pranjivan

Karen Molinaro (Banyule City Council Nominee)

Ben Pollard (Nillumbik Shire Council Nominee)

DVCS Staff Members

Colin Macklin—**Executive Officer**

Anne Tattersall—**Office Coordinator**

Rita Barnes—**Volunteer Coordinator**

Belinda Green— **Accounts Coordinator**
(July to December 2012)

Kellie Preston—**Accounts Coordinator**
(December 2012-June 2013)

Life Members

Robin Bailey

Thomas Donahoo

Benita Ewings

Stuart Fraser

Betty Golding

Judith Jennings

Jean Kay

Chris Livingstone

Betty Matthews

Raimonne McCutchan

Joyce McNamara

Lorraine McSweeney

Janet Oppy

Anne-Marie Primmer

Marjorie Rowe

Joy Skellern

Ellen Smiddy

Richard Tonkin

Trevor Wilson

February 2014

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DIAMOND VALLEY
community support

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24	25	26	27	28		



War Memorial Park
Henry Street, Greensborough VIC 3088

**Diamond Valley Community
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Greensborough
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Thank you to our Volunteers ...

Community Support Workers

Cheryl Bahen	Lyn Lighton
Helen Besley	Tim McCarthy
Dina Biancotto	Chris Martin
John Blackman	Betty Matthews ^o
Kerry Bland	Raimonne McCutchan*
Andrea Brazis	Joyce McNamara*
Margaret Brincat	Phil Middleton
Donna Brown	Elizabeth Milburn
Alison Campbell	Ratilal Pranjivan
John de Koning	Anne-Marie Primmer ^o
Benita Ewings	Willi Raab*
Maralyn Frances	Astrida Radek
Lorna George*	Joy Skellern
Sonia Gilderdale*	Angela Snow
Margie Hammond	Gemma Sprague
Trevor Kay	Nancy Tsaklakis
Rae Kidston	Ken Walker
Jill Keyte	Trevor Wilson*

Information and Administration Team

Alex Brown
John Hawkins
Annette Kay
Robyn Moore
Tammy Nates
Dennis Neophytou*
Michelle Webb

Counselling Service

Mary Hamilton
(Personal Counselling)
Donna Brown
(Employment Counselling)

(* Also Legal Service Volunteer)
(^o Also Statistics Volunteer)

Legal Service Solicitors

Thomas Flitner
Julie Glenister
Jacqueline Lewis
Andrew Minahan
Craig Parrish
Shaun Pascoe
Melissa Sloan
Debra Twigg
Shane Williams

Tax Helpers

John Gluyas
Joseph Manders
Garry McIntosh
Vincent Schultz

March 2014

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Mon	Tue	Wed	Thu	Fri	Sat	Sun
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10 Labour Day	11	12	13	14	15	16
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31						



Monty Village Shopping Centre
Were Street, Montmorency VIC 3094

**Diamond Valley Community
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Volunteers—Op Shop

Jo Adcock

Peter Areskog

Anne Armstrong

Cheryl Bahen

Dina Biancotto

Judy Blackman

Kerry Bland

Helen Boak

Rosie Bray

Andrea Brazis

Margaret Brincat

Alison Campbell

Josephine Campbell

Maxine Catherall

Carmel Crane

Elizabeth Earp

Lorna George

Sonia Gilderdale

Pat Gluyas

Louise Grouios

Irina Gussak

Jodie Halson

Margie Hammond

Fay Hawkins

Charu Kaul

Jill Keyte

Don Laught

Jessie Mahony

Jenene Marshall

Christine Martin

Phillip Middleton

Elizabeth Milburn

Joan Nally

Carolyn Nowatzky

Ratilal Pranjivan

Leanne Pye

Leanne Riddell

Susanna Sanzaro

Rosemary Sceats

Angela Snow

Gemma Sprague

Maddison Staley

Beverley Stammers

Coleen Supple

Nedal Tahan

Nancy Tsaklakis

Ken Walker

Op Shop Committee

John Blackman (**Chair**)

Angela Snow (**Deputy Chair**)

Phillip Middleton (**Secretary**)

Cheryl Bahen (**Roster Sec.**)

Jo Adcock

Andrea Brazis

Jill Keyte

Ratilal Pranjivan

April 2014

Serving the local community since 1972



Mon	Tue	Wed	Thu	Fri	Sat	Sun
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				Good Friday	Easter Saturday	
21	22	23	24	25	26	27
Easter Monday				ANZAC Day		
28	29	30				



Watsonia Library
4/6 Ibbottson Street, Watsonia VIC 3087

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President's Report

DVCS continues to grow and serve the local community, and this year we have embarked on an exciting new fundraising venture. Our first Opportunity Shop opened in Aberdeen Road, Macleod in December 2012. The DVCS Op Shop has quickly become a community hub, with many locals popping in daily for a chat and a browse. We have welcomed 30 new volunteers who work in our shop. This enables us to provide a great service to locals, as well as valuable volunteering opportunities. Some of our volunteers are young people, so this gives them work experience too.

The Op Shop is taking an average of \$7,000 per month. After deducting our outgoings, these funds will be used to enhance our existing programs such as our Back to School fund, as well as allowing us to plan new programs.

Our wonderful volunteers at the Greensborough Office provide Emergency Relief, and support, to increasing numbers of local families in need. In addition, many of these volunteers now work in our Op Shop. Our Information and Referral Service is always in demand. This work is supported by funding from the Federal Government, (with a valuable contribution from the Magistrates Court). Banyule Council provides us with a generous operational grant, and our premises are provided by Lend Lease. We receive a portion of our funding from Nillumbik Council, because we provide information and referral services to their residents.

The Kingsbury Drive Community Market is well established as a weekly *destination* for people from the surrounding areas, and the stalls are generally booked out quickly. Market staff and stallholders work together to provide a wide range of goods, in a vibrant, friendly and welcoming environment. The large site and extensive parking at

La Trobe University has allowed the market to thrive, and it continues to give us income to employ our excellent administrative and market staff.

The Legal Service has attracted some new local solicitors, who provide a free professional advice and referral service fortnightly. I would like to say a special thanks to them, for making time to help out at the end of their busy day.

Our Personal Counselling service continues to be provided by Mary, who is always in demand.

The need for our service is increasing. Many families and individuals are struggling to pay for essentials, such as food, rent and heating. A disturbing trend is that we are now asked for help by a number of people who are homeless. A few years ago this was unusual in Greensborough, but now we see some young mothers with babies who have nowhere to go. Other young people are "couch surfing" (*this means sleeping on friends' couches for a few nights at a time*), in a bid to keep off the streets.

The main purpose of DVCS is to provide material aid and personal support to our clients, and to work with other agencies to help them live with some comfort and dignity. The Committee of Management works closely with our dedicated Executive Officer Colin Macklin and his staff. We all do our best to help our local community, and I continue to be honoured to work with so many skilful people, who are so generous with their time.

Angela Snow
President

May 2014

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DIAMOND VALLEY
community support

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Macleod Village Shops
Aberdeen Road, Macleod VIC 3085

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Executive Officer's Report

2012/13 has been a year of developments. We opened our first Op Shop, and when I say first, I am sure our Committee of Management are enthusiastic towards a stable of them. We also saw progression towards our Legal Service becoming a Community Legal Centre. The Market grew and we had a better than expected overall financial result.

The highlight of the year was certainly the commencement of our Op Shop. We were lucky to find such a great location in Macleod. The Macleod Community has embraced our shop, which is well located, clean, friendly and cheap. We even turned a small profit so far, after opening in December. A new group of volunteers and a new income stream to hopefully fund future programs and services.

After a number of years work we were successful in gaining full Charity status as a Public Benevolent Institution (PBI) with the Australian Tax Office. We are now recognised as a Donatable Gift Recipient, which will increase the potential for receiving donations and grants from both public and corporate philanthropy.

Financially, we budgeted for a loss, but due to the success of the Op Shop and the continuation of growth in the Kingsbury Drive Community Market, we ended the year with a small surplus. The market continued to grow, with increased patronage and more stallholders, particularly during the traditionally quieter winter months.

We appreciate an outstanding relationship with La Trobe University, not only with the market, but on a number of levels. We had two La Trobe Students write a Marketing Report for our Op Shop and we have a number of La Trobe Students volunteering across our organisation in different areas. The University also provided great assistance in promoting our market and op shop via a number of groups and departments.

We continually battle the need for expanding services and staffing in certain areas, with the lack of space we have in our current premises. The upcoming Banyule Council Service Review may hold the key to opportunities for new premises and possibly new endeavours. We look forward to the year ahead.

I would personally like to thank the efforts of our volunteers. Without them we could not operate. Combined with our specialised staff, a progressive Committee of Management and a great local network, we provide a valuable service to the Greensborough area and the surrounding community.

Colin Macklin
Executive Officer

June 2014

Serving the local community since 1972



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9 Queens Birthday	10	11	12	13	14	15
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St Helena Bush Reserve
Liddesdale Grove, St Helena VIC 3095

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Emergency Relief Report

On the surface, the Greensborough area looks to be a comfortable, reasonably well off region. However, at the coal face we see areas of poverty and need that would not be known by many local residents. Because of this we assist many local families who have difficulty making ends meet. With escalating costs of private rental and utility bills, we provide some assistance to those who require a bit of a hand to get by.

In 2012/13 we gave out over \$90,000 in emergency relief aid. This funding comes from a variety of sources. The majority comes from the Federal Government Department of Families, Housing, Community Services and Indigenous affairs (FaHCSIA). We receive some funding through the State Department of Justice via the Magistrates Courts, and the rest of our emergency relief spending is generated by our own revenue raising activities, including proceeds from the Kingsbury Drive Community Market and DVCS Op Shop, as well as generous donations from the public.

These funds go to provide food and petrol vouchers, single use transport tickets and payments for prescriptions. We refer clients to Diamond Valley FoodShare for food parcels as well as keeping a small food cupboard for emergency use. We also refer people to Savers and our own Op Shop for clothing and household items. We appreciate the support from Telstra for providing phone cards and vouchers to assist

clients with payment of telephone bills. We also refer clients to other local agencies, such as St Vincent de Paul and the Salvation Army.

Our local networks are very important to us. As well as providing Diamond Valley FoodShare with the great majority of their clients, we work with the Living Faith Church, referring people for a once a month community meal. We hope to work with other churches and local groups on similar projects in the future.

Our client interviews are predominately conducted by volunteers. Our volunteers are local people who are trained in client liaison, and all facets of our operation. They are a vital part of our organisation. We have around 30 volunteer Community Support Workers who conduct interviews.

Over the past year we have assisted 802 clients and their families, a similar amount to last year. We saw 364 new clients, an increase of around ten percent from the previous year.

Colin Macklin
Executive Officer

July 2014

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Binnak Park
Anderson Parade, Bundoora VIC 3083

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Market Report



The Kingsbury Drive Community Market had another strong year.

Good weather allowed us to remain open on all scheduled weekends and we have mostly filled the market with Full Time and Casual Stallholders. This is a big improvement on previous years.

New food sellers and retailers have increased the variety and range of products offered to the market shoppers.

Thank you to all those who have helped run the market this past year. Darrell, Gordon and Hannah, your efforts are greatly appreciated. Anne, Colin and Kellie have provided excellent office support. Thanks also to Rita and the many volunteers who have patiently answered the phones and taken market bookings.

This year saw a refreshed Market Working Group. We welcomed Abdullah, Brian, Kay, Keren, Michael and Robyn to the group and I look forward to working with you.

Colin Davis
Market Manager



August 2014

Serving the local community since 1972



Mon	Tue	Wed	Thu	Fri	Sat	Sun
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Community Hall
126 Mountain View Road, Briar Hill VIC 3088

**Diamond Valley Community
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Greensborough
VIC 3088

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Op Shop Report

We began in July with a storage facility provided by Nillumbik Council, an old community house that had not been used for some time. A working bee and some advertising, and we had volunteers rostered on two mornings a week to accept donations. It's amazing how word of mouth gets around. Over the next few months donations came in thick and fast. Soon we had easily enough stock to open a shop. We were grateful for the donations of importer Hemesh Kapadia, who gave us considerable amounts of new stock. We also gained large donations from a local clothing supplier.

After a long hunt, we found suitable premises in October. We signed the lease and prepared to open on December 1. We were lucky that the fit out wasn't too difficult. Thanks to Gordon Reinecker for constructing our change rooms and a front window bulkhead. Special thanks go to local Painter Vince Marino, who secured us sponsorship through Dulux to supply paint and other materials. A team of dedicated volunteers painted the shop out in white and we were almost there (particular thanks to Ross Macklin). We got a counter and some fittings from EBAY and clothing racks donated by Savers. A week of great effort to fill the shop and we were ready to open.

The opening was a huge success. Councillor Tom Melican cut the ribbon to officially open the shop and the Greensborough Rotary Club ran a BBQ out the front, to

help fundraise and add to the atmosphere (thanks to David Ling and Andrew Minahan).

For the seven months we have been open, we turned a net profit of around \$15000, an excellent result. We were also able to assist a number of our clients with goods from the shop. We attracted a large amount of donors and have welcomed over thirty new volunteers. The local Macleod Community has been very supportive and we have had some great feedback. We welcomed a partnership with a local disability organisation, IDV, and enjoy having their volunteers assist us every Thursday afternoon.

Thanks go to the Op Shop Committee of John B, Angela, Cheryl, Phil, Jill, Andrea, Jo and Ratilal. Special thanks to Cheryl for doing a great job with the rosters and Angela for producing the Volunteers Newsletter. Thanks to all of our volunteers who have made this venture such a success already. Thanks also to La Trobe Students Blade and Maddison who produced a marketing report on our Op Shop as part of their final year assessment.

A final thank you to Marilyn Steele, Business Manager at Doncare. Doncare run seven Op Shops, and their knowledge was invaluable. Marilyn told us that setting up the first shop was the hardest. Future shops are now a distinct possibility.

September 2014

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DIAMOND VALLEY
community support

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DVCS Op Shop
44 Aberdeen Road, Macleod VIC 3085

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Information Report

Our Centre, conveniently located in the Greensborough Plaza, continued to be an easily accessible source of information for the local community. In 2012/13 we had over 14,000 contacts with the public. Of these around 5000 were simple enquiries, i.e. directions, basic questions, etc.. As the shopping plaza had its information desk at the other end of the building too us, we were often asked about shops in the Centre. Of these enquiries, 57 percent came from people living in Banyule, 18 percent from residents in Nillumbik and 25 percent from other regions. We get a few tourists in as, there is not a Tourist Information Bureau nearby.

In our foyer, we keep a diverse range of brochures and pamphlets. We have all of the public transport timetables for services that go to and via Greensborough. We keep information on local Neighbourhood Houses, and various printed material on such topics as volunteering, support, health, community groups, events, finance and legal. As well as walk in enquiries, we get many telephone enquiries and email questions via our website.

We maintain an information database of local community groups. Volunteers regularly update the information of local clubs, support groups, interest groups and other local organisations.

We also display in our foyer, we display posters of upcoming events for local groups. We even have a specific 'Youth' Section, highlighting local activities for young people, many of these provided by local council.

We had around 2800 client visits to our internet room in 2012/13. Clients are able to use our computers for up to an hour each day to check emails or access the internet. Six computers are available for public use. We thank Nillumbik council for providing us with a grant to update to newer machines.

Our volunteers are local people with local knowledge. They are able to direct clients to the appropriate brochures or look it up for them. Without volunteers our information services could not operate. Particular thanks to Tammy, Annette and Michelle who keep our information database up-to-date and John H and Robyn who order and arrange our brochures and pamphlets.

o0o

October 2014

Serving the local community since 1972



DIAMOND VALLEY
community support

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The Old Lower Plenty River Bridge
Lower Plenty VIC 3093

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Personal Counselling Report

Volunteer Counsellor - Mary Hamilton worked with DVCS on a Monday and Friday afternoon during 2012/13. During the year she conducted a little over 140 sessions. Clients were referred mainly from our existing services; however a few came from outside agencies.

Counselling provides an opportunity to talk to an impartial person, and gain insight into situations faced and changes in life circumstances. Anxiety, depression, sleep disorders, weight gain and emotional eating, chronic health, grief, bereavement, marriage break up, domestic violence, abuse, relationship and communication problems are some of the issues presented by clients in the past year.

Appointments for personal counselling are made in advance, and each session is for 50 minutes. Most clients seen over the past year have made rapid progress with commitment to therapy. Some clients have only needed to attend a single session, to discuss options they are facing and consider new opportunities. Up to 6 Sessions are offered, with review and referral to other services available.

We would love to offer more opportunities both for Counsellors in training to gain experience and for clients to seek assistance. Often clients do not use the service as there may be a two or three weeks wait. We have resumes of other counsellors on file, but cannot use them due to the lack of space in our centre.

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Employment Counselling Report

During 2012/13 our Employment Counsellor Donna Brown assisted 52 clients with employment related matters. The service began to assist clients who were either dissatisfied with their Job Network Provider or wanted more support than the job network provider could give. The service genuinely assisted local people in gaining employment, by helping them develop skills and emphasizing better presentation in all aspects of looking for work.

The Service operated every Wednesday afternoon, helping clients with Resumes, interview skills and questions, presentation and job searches. Clients were given a number of one hour sessions where required. Our counselor Donna was experienced in working in job network providers before coming to us.

We are able to provide assistance to clients such as referrals to Savers and our own Op Shop for interview and work related clothing. We provided transport tickets to those attending interviews and general support to clients seeking work. Ideally as clients gained work, they were no longer reliant on us for other areas of assistance

Unfortunately Donna moved back to Scotland in April. We are currently looking for a replacement.

o0o

November 2014

Serving the local community since 1972



DIAMOND VALLEY
community support

Mon	Tue	Wed	Thu	Fri	Sat	Sun
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3	4 Melbourne Cup Day	5	6	7	8	9
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24	25	26	27	28	29	30



Kingsbury Drive Community Market
La Trobe University, Bundoora VIC 3083

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Legal Service Report

The Greensborough Legal Advice Service continued to operate from the offices of Diamond Valley Community Support. Providing basic legal advice, the service ran every second Thursday evening from 6.00 until 7.30 pm, having two solicitors rostered on each time. Client numbers varied from a few to up to 14 one evening. Operating as a drop in service it was difficult to know how many people we were going to get. It proved particularly difficult if one of our solicitors couldn't make it.

The service is staffed by volunteer solicitors and volunteer receptionists. It deals with a variety of basic legal queries, such as family law, neighbourhood disputes, wills and powers of attorney and a variety of other legal matters. Over 150 clients were seen throughout the year.

We saw the arrival of new solicitors Jacqueline Lewis, Shaun Pascoe and Shane Williams. They supported existing lawyers Thomas Flitner, Julie Glenister, Andrew Minahan and Debra Twigg. Unfortunately Craig Parrish and Melissa Sloan left the service.

Significant moves took place to transform the service into a Community Legal Centre. Rules of the organisation were drafted and amended by John de Koning and Andrew Minahan. The first general meeting took place in September 2012. Directors were appointed and the organisation was registered as an entity soon after. Near the end of the financial year we were hopefully putting the final touches on before becoming a Community Legal Centre. We look forward to next year and hopefully a new beginning.

o0o

Tax Report

We are constantly seeing changes in our lives, whether it is growing old, seeing our family grow up or these days having the latest gadget, mobile phone, I Pod, tablet or a Smart TV.

Paying taxes is a part of our life, a responsibility. No one likes to pay more than we have too and this is where Tax Help assists. We have a happy band of helpers, Gary McIntosh, Joseph Manders John Gluyas and Vincent Schultz (who has retired this year). Our volunteers in the office continue to help and support us, making appointments and even making a cup of tea.

The standards set by the ATO for accreditation is increasing year by year, but our volunteers are passing with flying colours, even if we have a few grumbles.

We are processing more and more returns electronically and only using paper returns for previous years. This year the tax threshold has been increased to \$18200 with many people not having to lodge a return. Last year we assisted and lodged over 150 returns.

o0o

December 2014

Serving the local community since 1972



DIAMOND VALLEY
community support

Mon	Tue	Wed	Thu	Fri	Sat	Sun
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	DVCS Closed	DVCS Closed	Christmas Day	Boxing Day		
29	30	31				
DVCS Closed	DVCS Closed	DVCS Closed				



WaterMarc
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Other Services

Community Advertising

Diamond Valley Community Support has two shopfront windows available for community groups to book.

Organisations build a window display to advertise their services. This has proven highly successful to local groups.

Community organisations can also book a stall at the Kingsbury Drive Community Market. We provide up to four community stalls each week. These are provided free of charge.

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Back to School

Every year between November and January, Diamond Valley Community Support helps support local parents by contributing towards the purchase of books, stationery and school uniforms.

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Justice of the Peace

Diamond Valley Community Support has a Justice of the Peace on site most days of the week.

Bookings can be made by calling in or over the phone. We can also refer to a number of local Justices of the Peace in the area.

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Computer Access

We provide a computer access space that is free to the public. The room contains six computers and allows basic PC, email and internet access.

Customers can print items at a small cost. The room is open 9.30am to 4.30pm Monday to Friday and is available for one hour per person per day.

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Financial

Many people would consider our operations a success story and with this I would agree. We have seen some remarkable achievements in last 12 months, with the opening of the Op Shop and the continued growth of the Market. As I move round the Community I hear many stories about the Market and Op Shop and this must fill our hearts with pride. We give thanks to all our staff and volunteers.

With the growth in the Market and the success of the Op Shop we have been able to return a surplus of \$10,033. Some expenses against budget were not realized but overall a balanced budget and an excellent outcome. It means we can reach out into the Community assisting individuals where the need arises and support the many agencies, charitable groups with purposes similar to ours.

We continue to be grateful for the support from Banyule and Nillumbik Councils, FaSCHIA and the Justice Department, without their assistance we would find it difficult to maintain our high standards of excellence and achievements.

Many thanks to the many staff who assisted me during the year with special thanks to Belinda Green and Kellie Preston who so graciously prepared reports for me.

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Diamond Valley Community Support Inc.				
Profit & Loss Statement as at 30 June 2013				
Profit & Loss Budget Report June 2014			Actual	Budget
			2013	2014
Income				
	Government & Local Government		142333	141900
	Grants-Other-Non Recurrent		2727	2000
	Gifts and Donation		5907	5000
	Fund Raising		313048	331300
	Other Income		5180	10050
Total Income			469195	490250
Expenses				
	Advertising-DVSC		2820	2500
	AGM expenses		3647	3700
	Audit fee		1970	1800
	Bank fees and Charges		319	320
	Cleaning		3676	3500
	Computer		9918	7700
	Depreciation		5971	6500
	Donation		0	500
	Emergency Relief (ER)		89480	108500
	Fees and Permits		652	600
	Insurance		855	900
	Legal Service Set-up		629	5000
	Membership		841	1100
	Op Shop expenses		30670	38000
	Staff Costs -Admin		201347	214100
	Postage		1615	1600
	Printing and Stationery		3852	3000
	Repairs/Maintenance		814	800
	Staff Amenities		607	650
	Staff Training n.e.c.		259	2000
	Subscriptions and Publications		637	700
	Sundry Expenses		177	200
	Telephone		5884	5000
	Travel		655	800
	Utilities		3380	3300
	Volunteer Costs		7579	6800
	Market expenses		80908	80600
Total Expenses			459162	500170
Net Income/Deficit			10033	-9920

Thank you

The Committee of Management wishes to acknowledge the work and skills of the many people who contribute their time and energy throughout the year. We thank them for their efforts. We would also like to thank some people and organisations that have contributed and continue to contribute so generously to Diamond Valley Community Support.

- All stallholders and patrons who supported the Kingsbury Drive Community Market
- La Trobe University, for their support of all our operations
- Banyule City Council for their funding and support
- City of Darebin Council for their assistance with the market
- Nillumbik Shire Council for their funding and support
- Rentokil Australia for keeping away the things that crawl
- Lend Lease for their assistance with our tenancy
- Community Information and Support Victoria (CISVic)
- Diamond Valley Foodshare for their great work and support for our clients
- The students of Montmorency Primary School for their fund-raising efforts
- Dulux for supplying paint for our Op Shop
- Living Faith Church for providing meeting space and meal program to clients
- Greensborough RSL for providing meeting space
- Savers for the supply of shop fittings for our Op Shop
- All of our clients, for giving us a purpose





DIAMOND VALLEY
community support

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